



2023 Permit Center Performance Measures Dashboard

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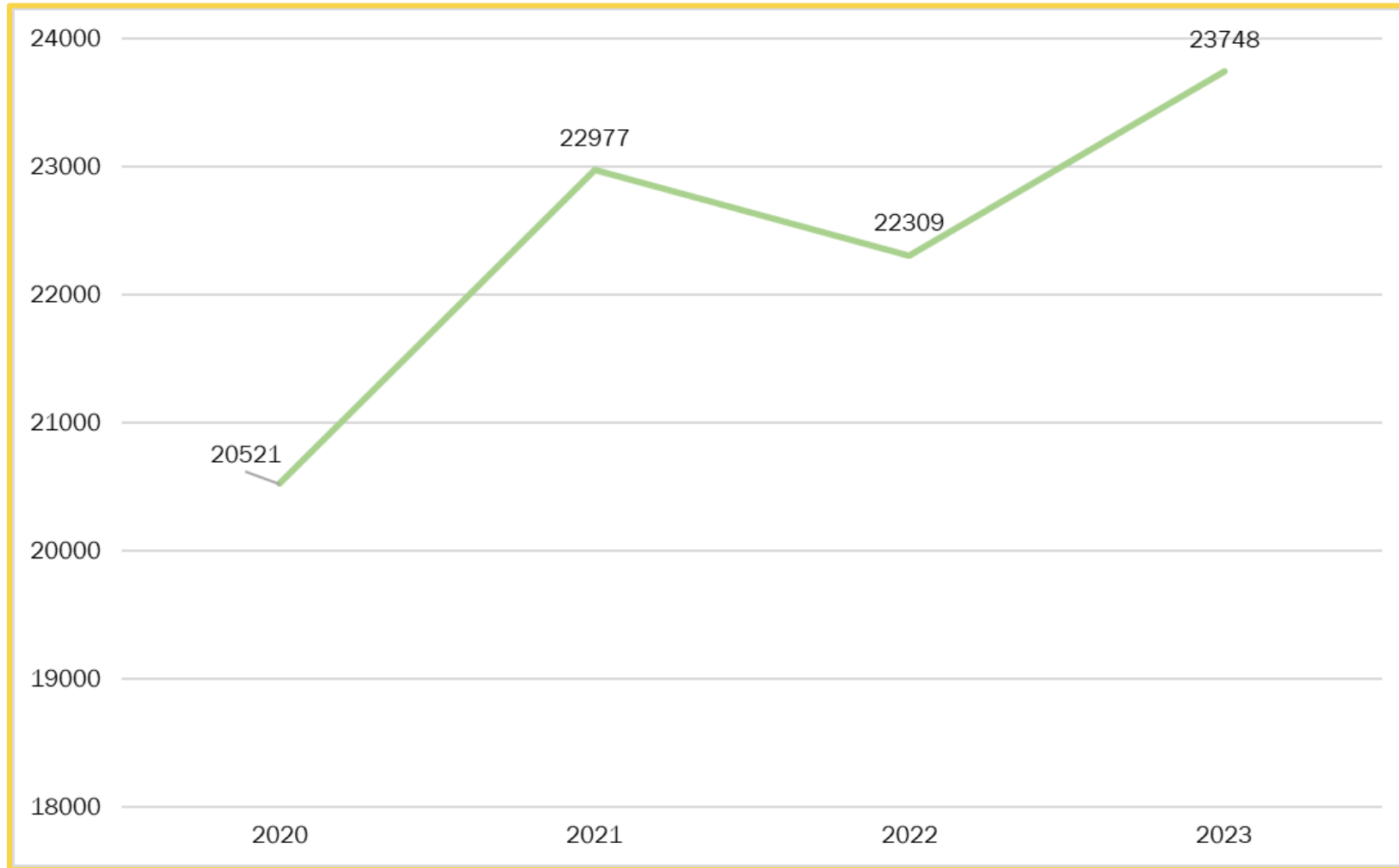
- Permit Center Customer Feedback Survey for 2023



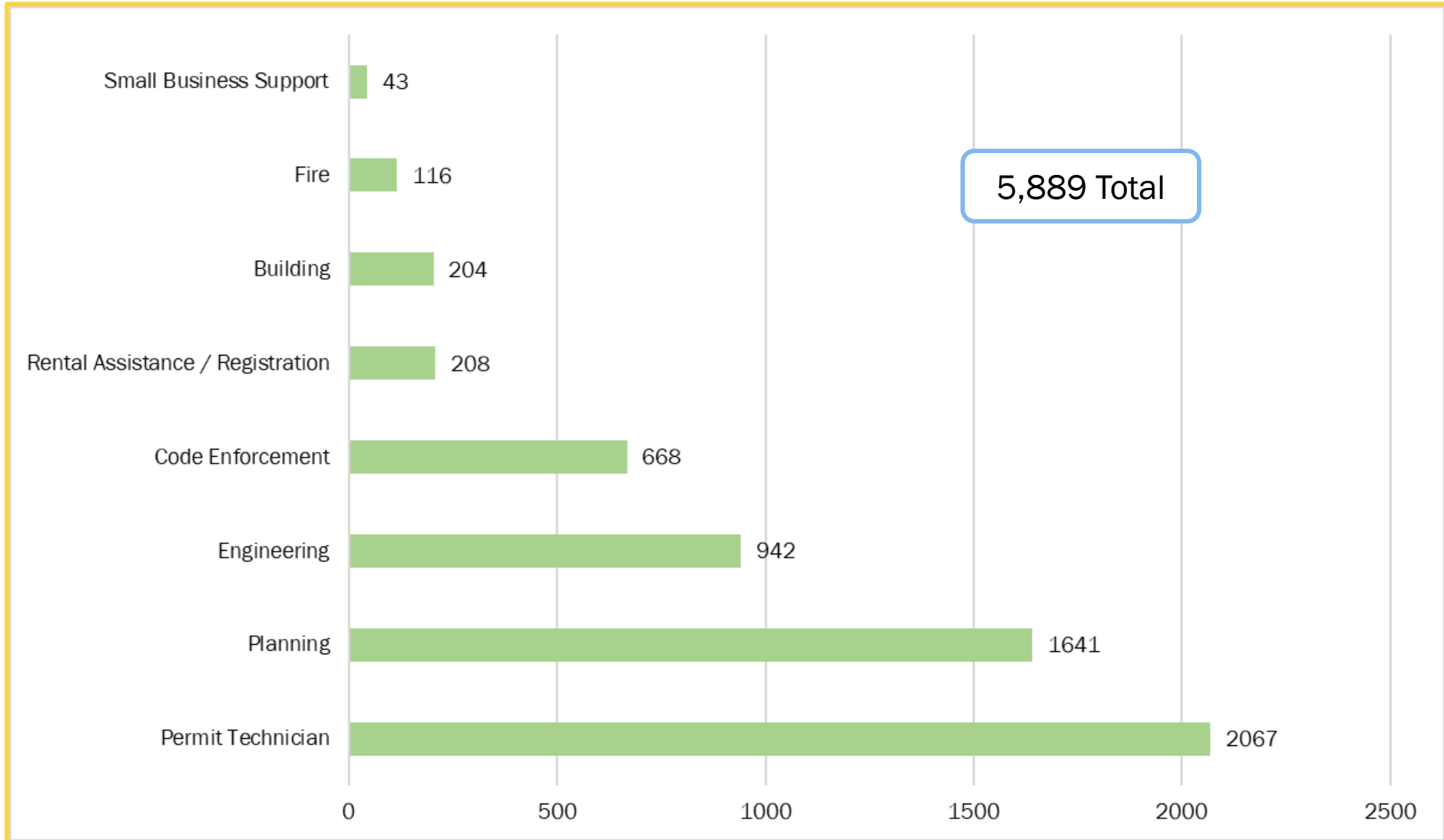
Permit Services

- Administration
- Plan Review
- Inspection

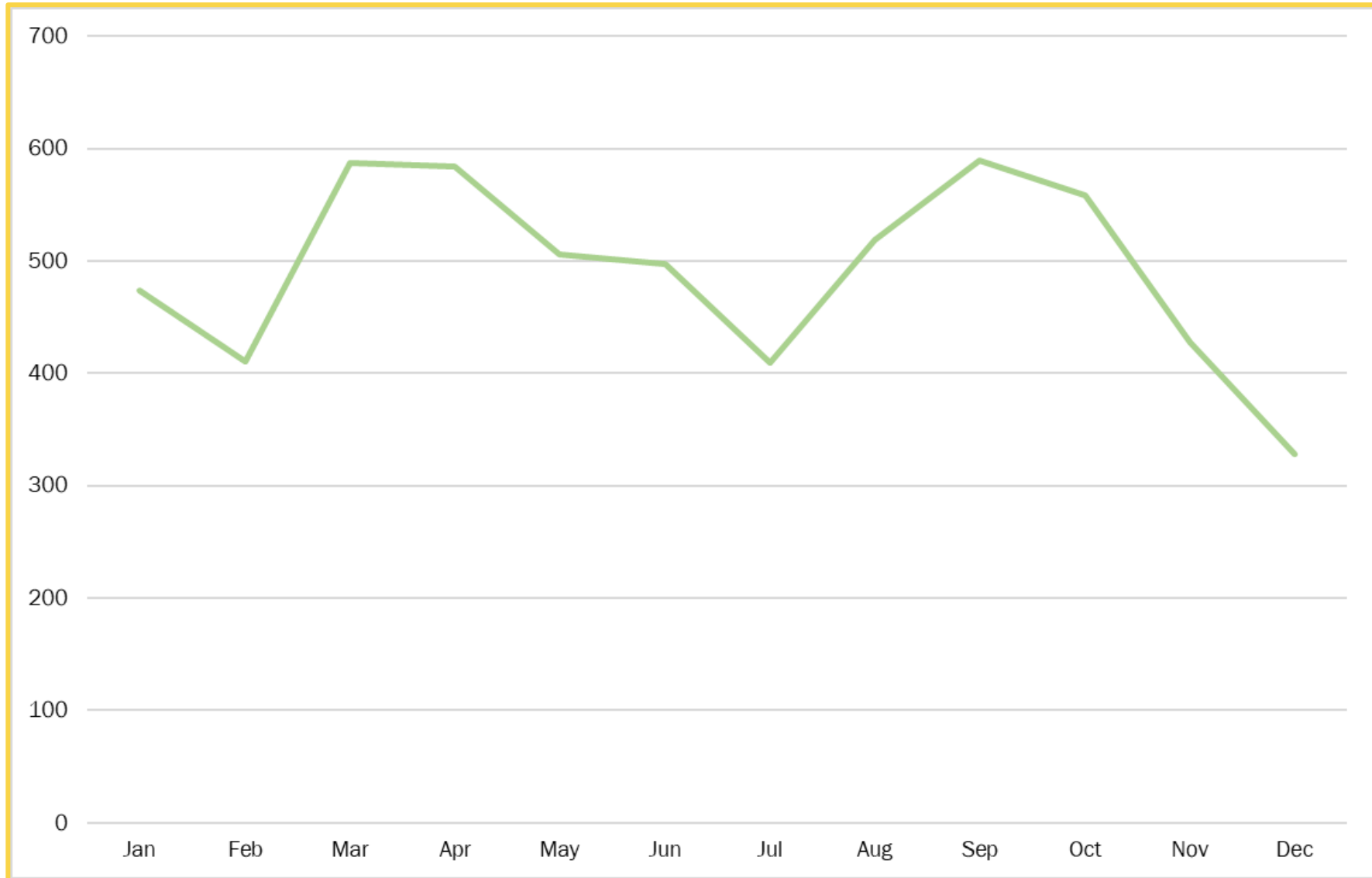
Calls Received by the Permit Center General Line by Year



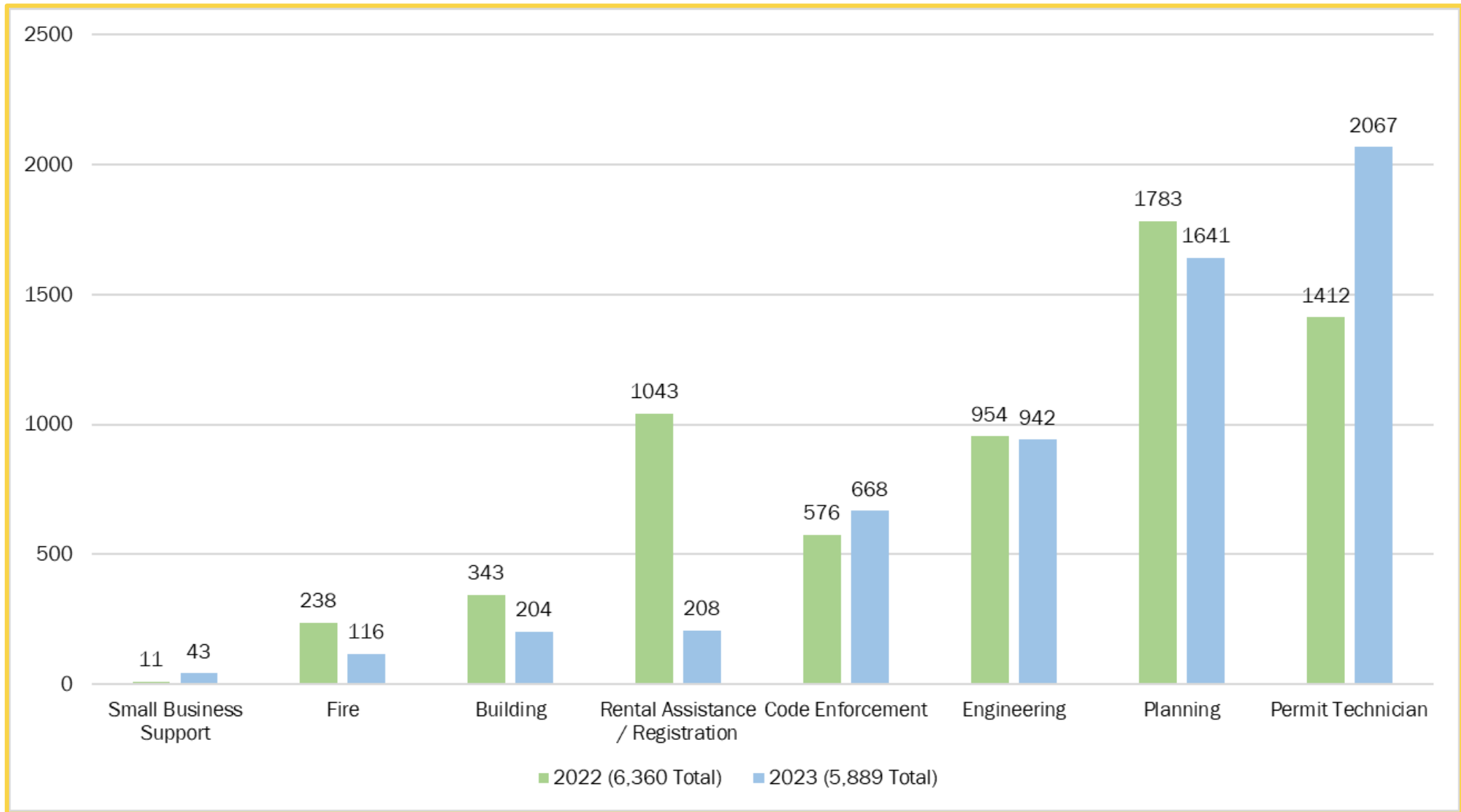
Counter Transactions Per Division for 2023



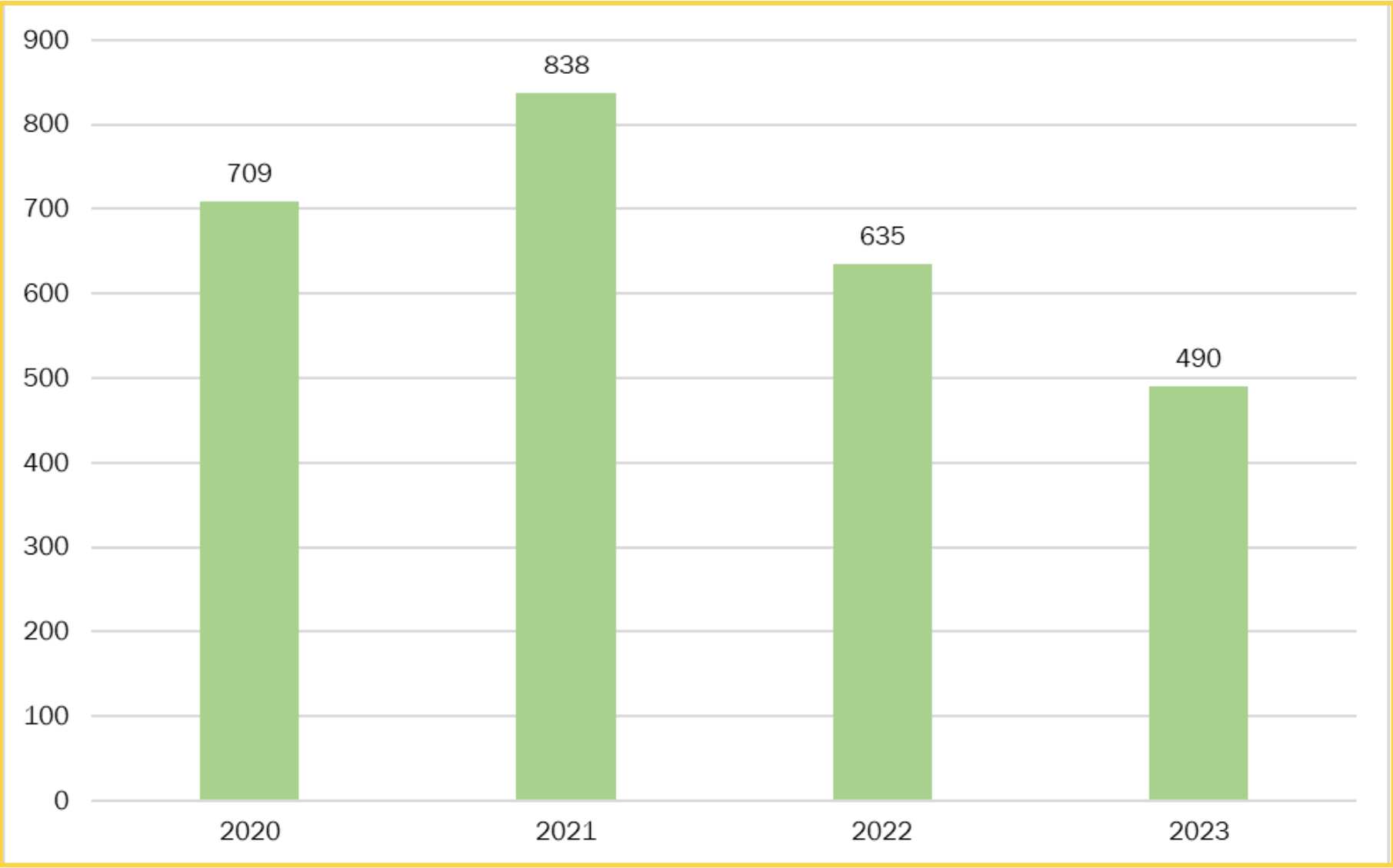
Counter Transactions Per Month for 2023



Counter Transactions per Division by Year



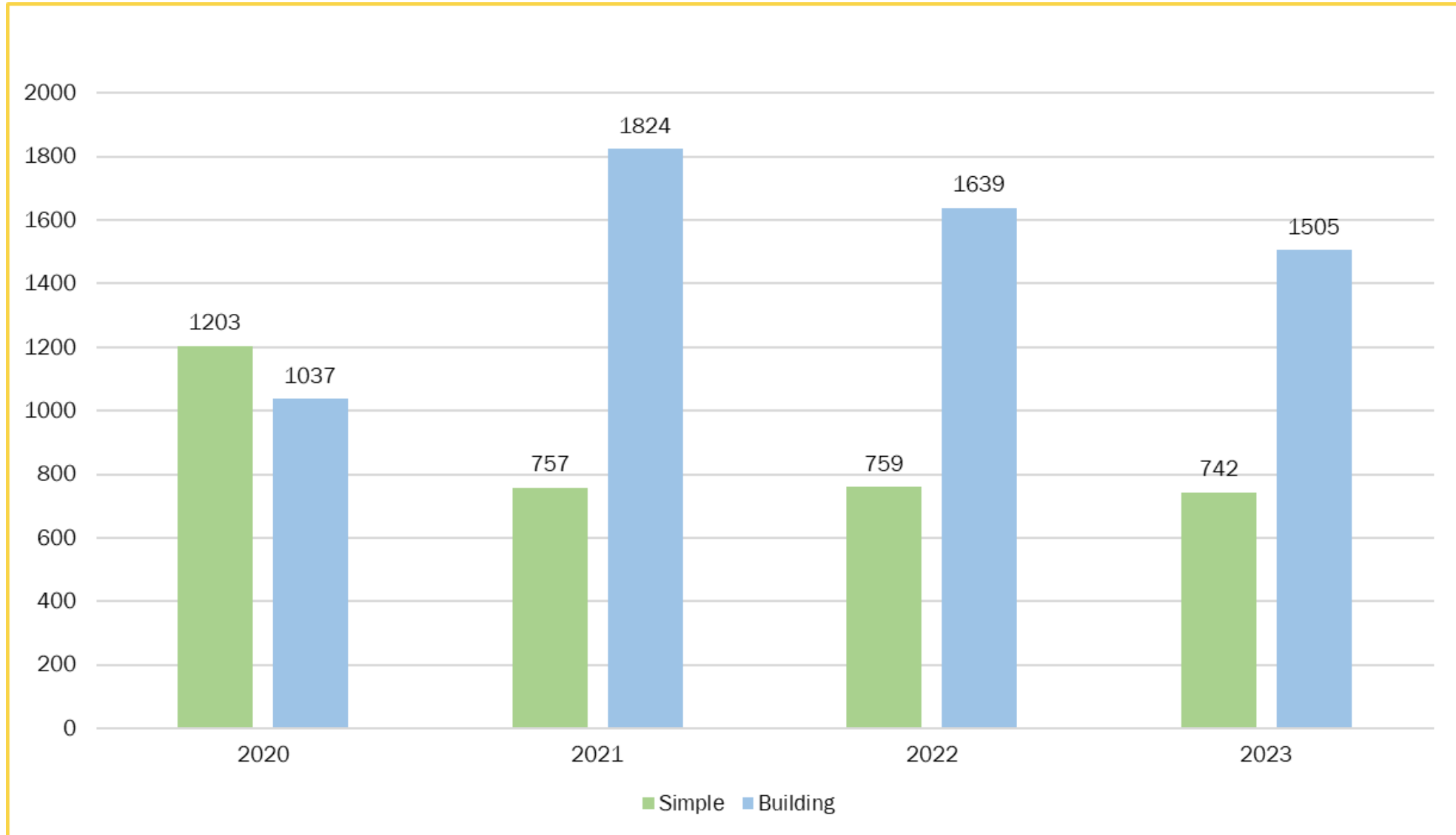
City Reports Completed by Year



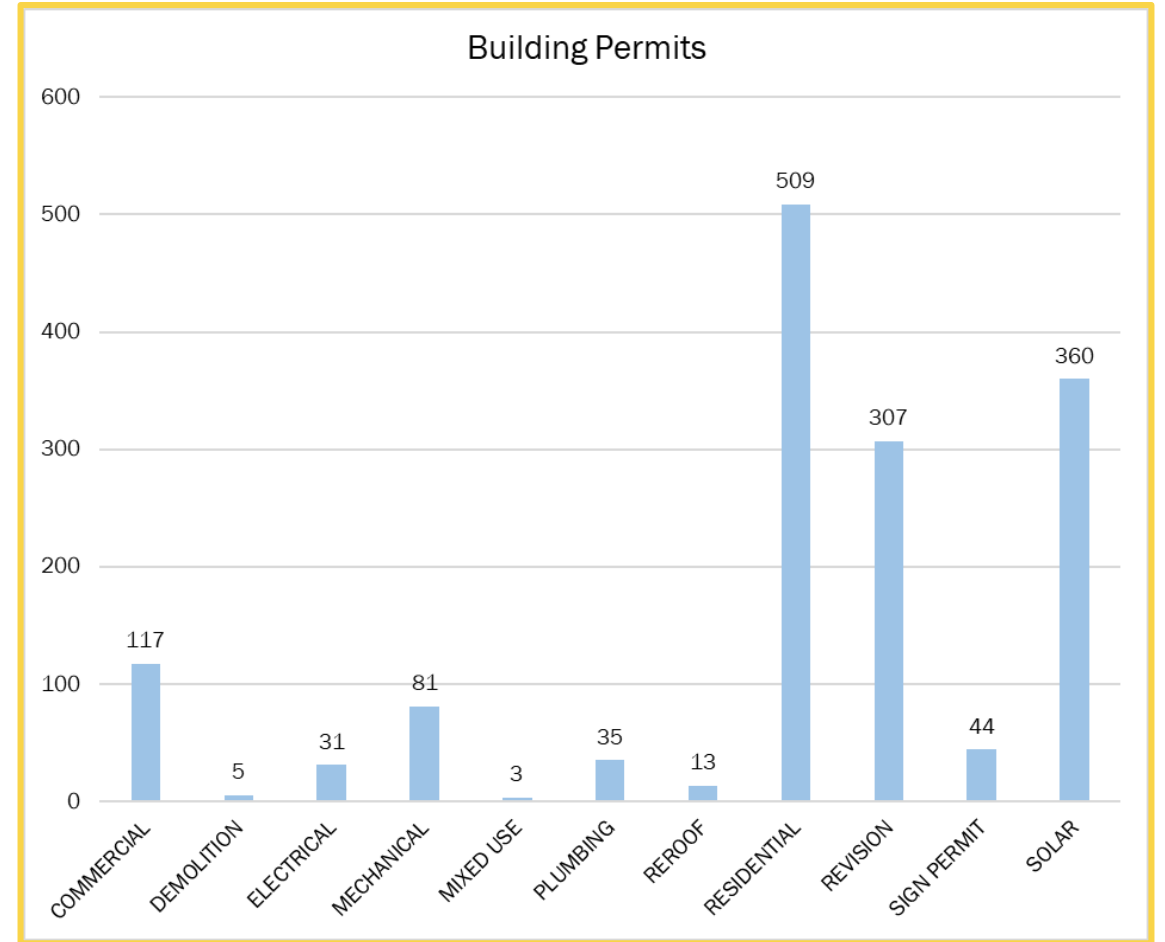
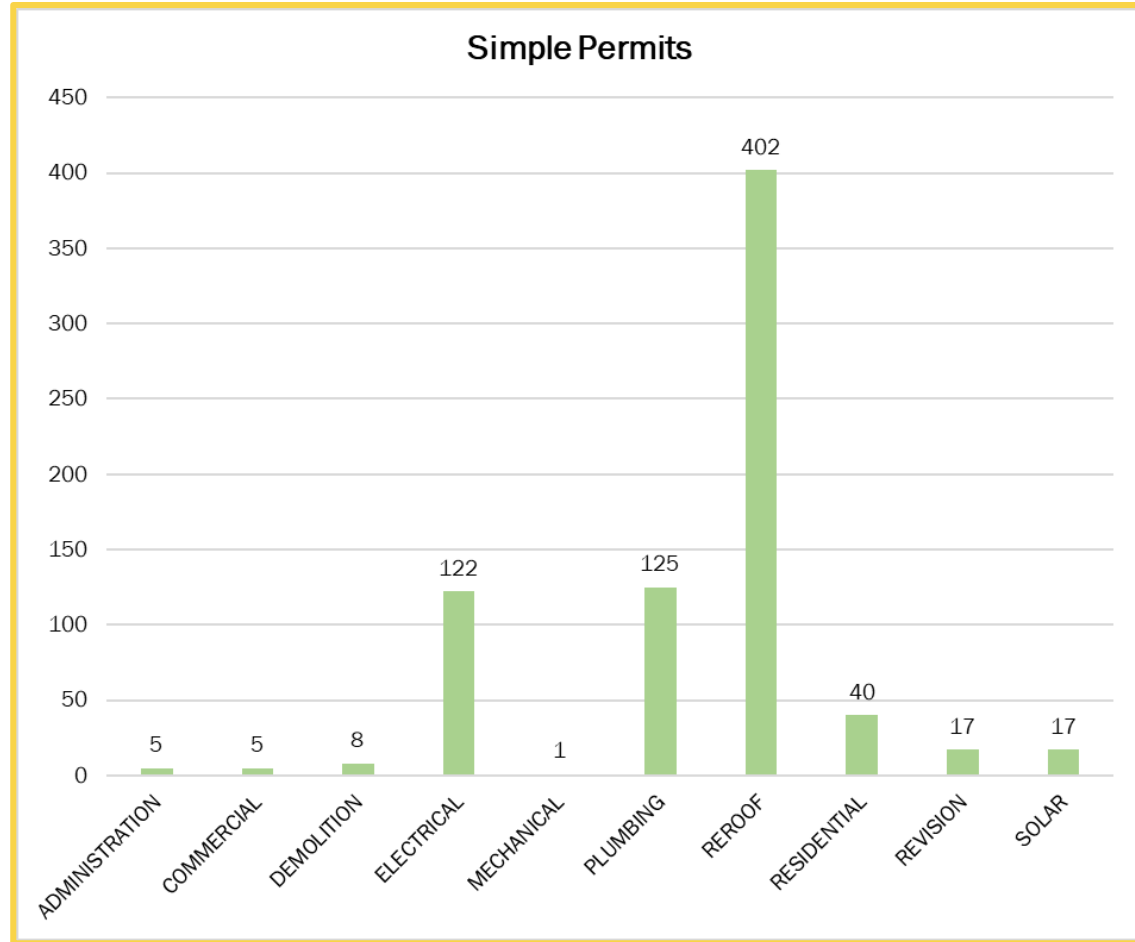
Building Plan Reviews Completed by Year



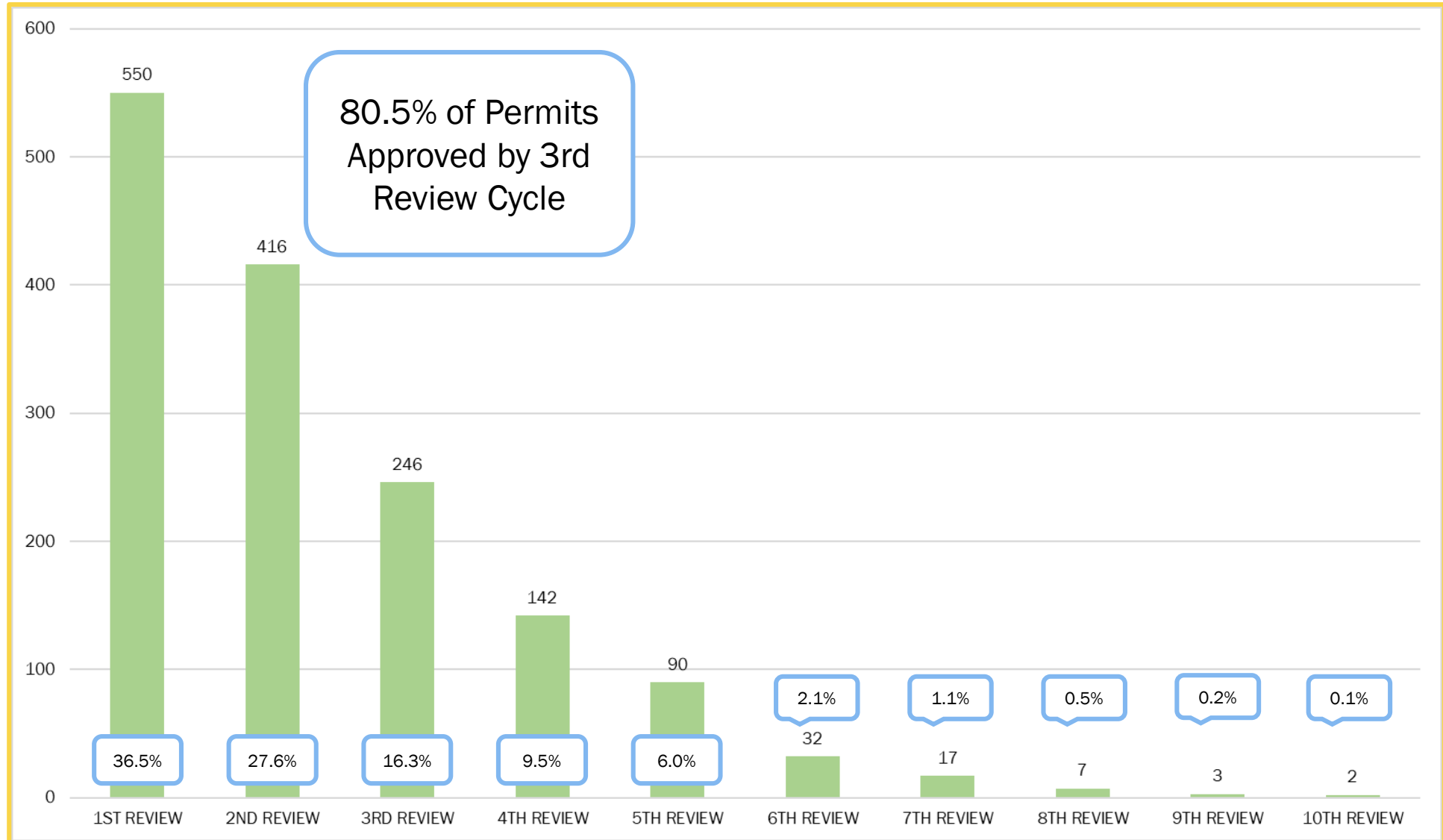
Building Permits Approved by Year



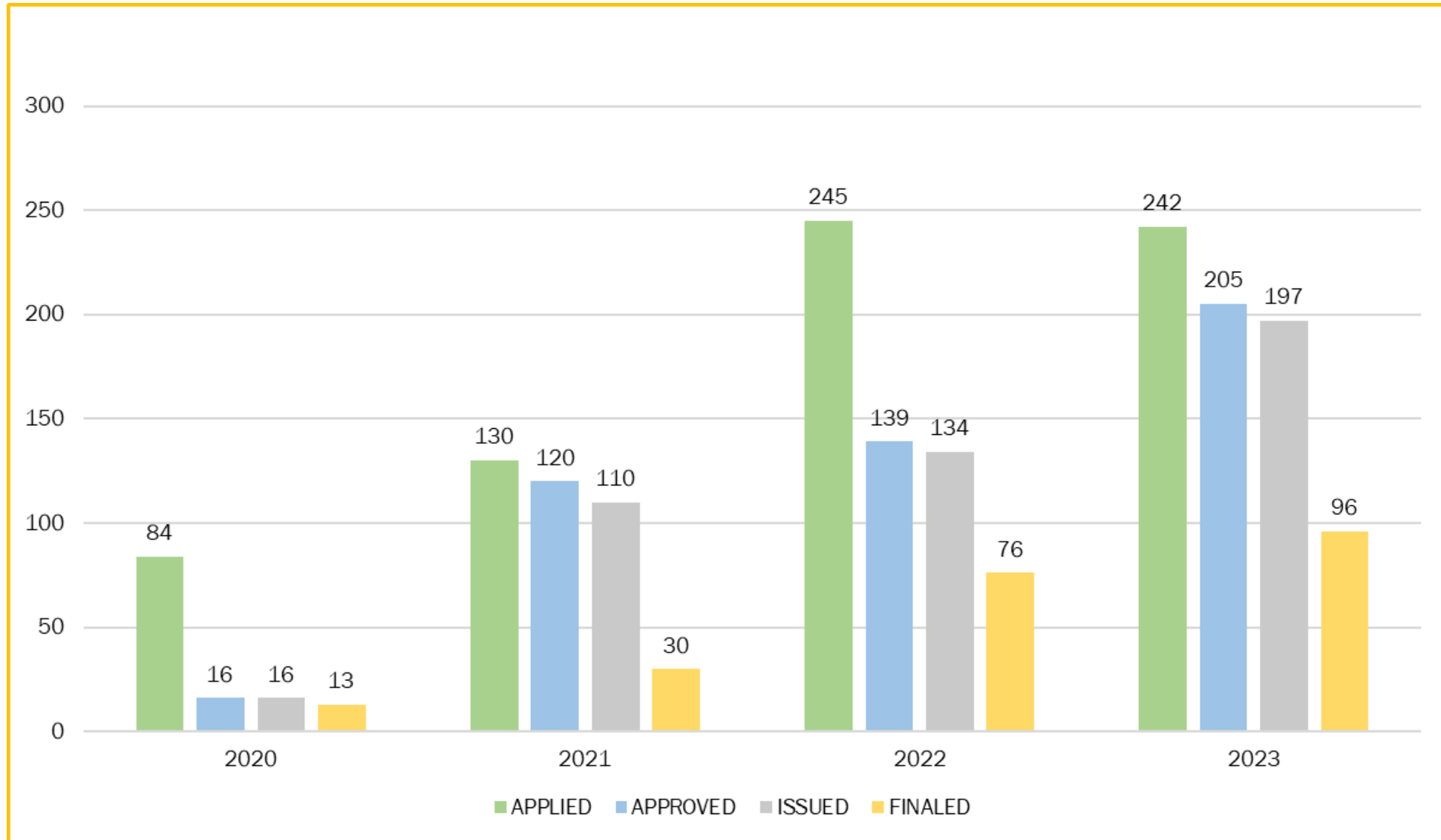
Building Permits Approved by Permit Type 2023



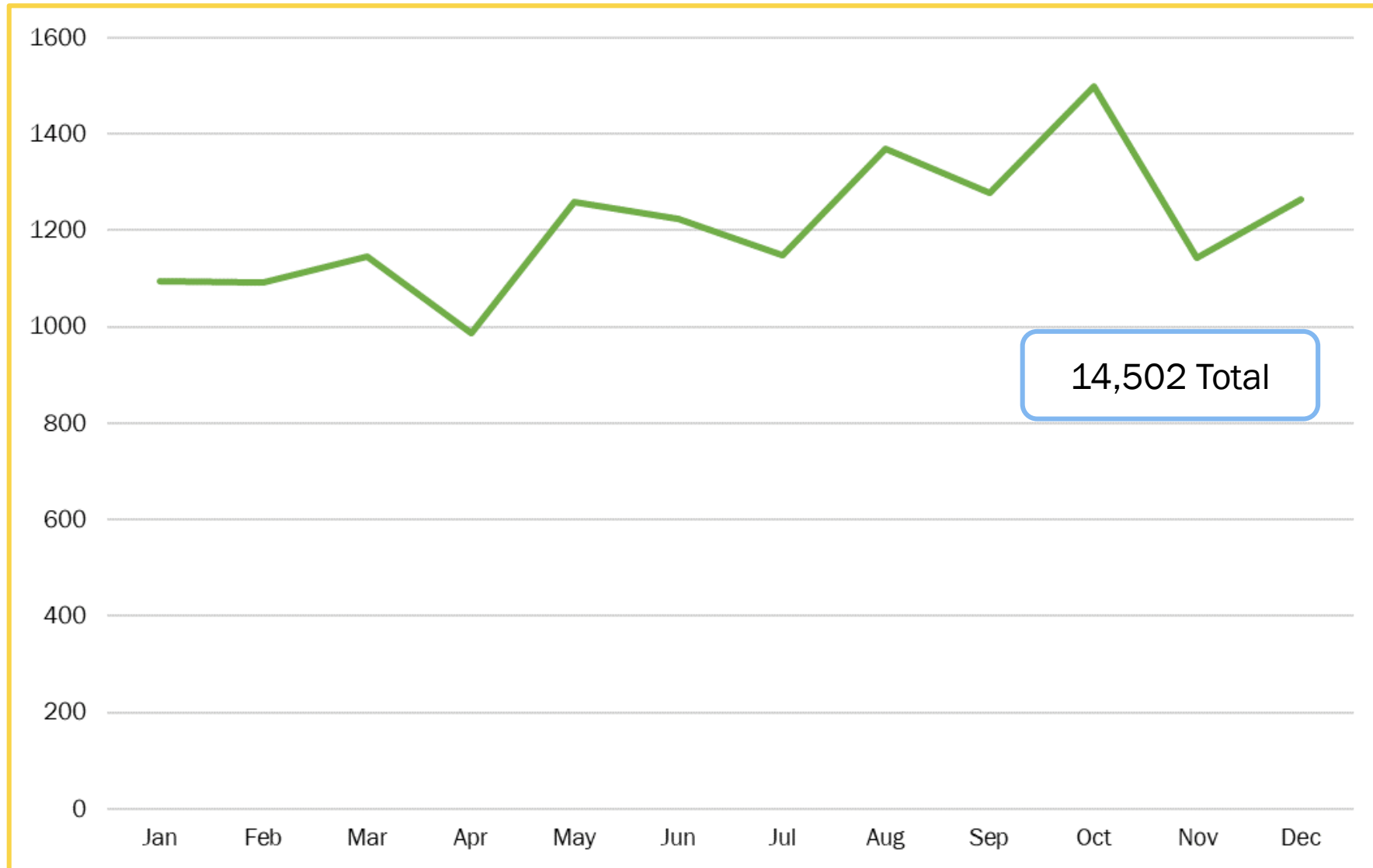
Building Permits Approved by Review Cycle 2023



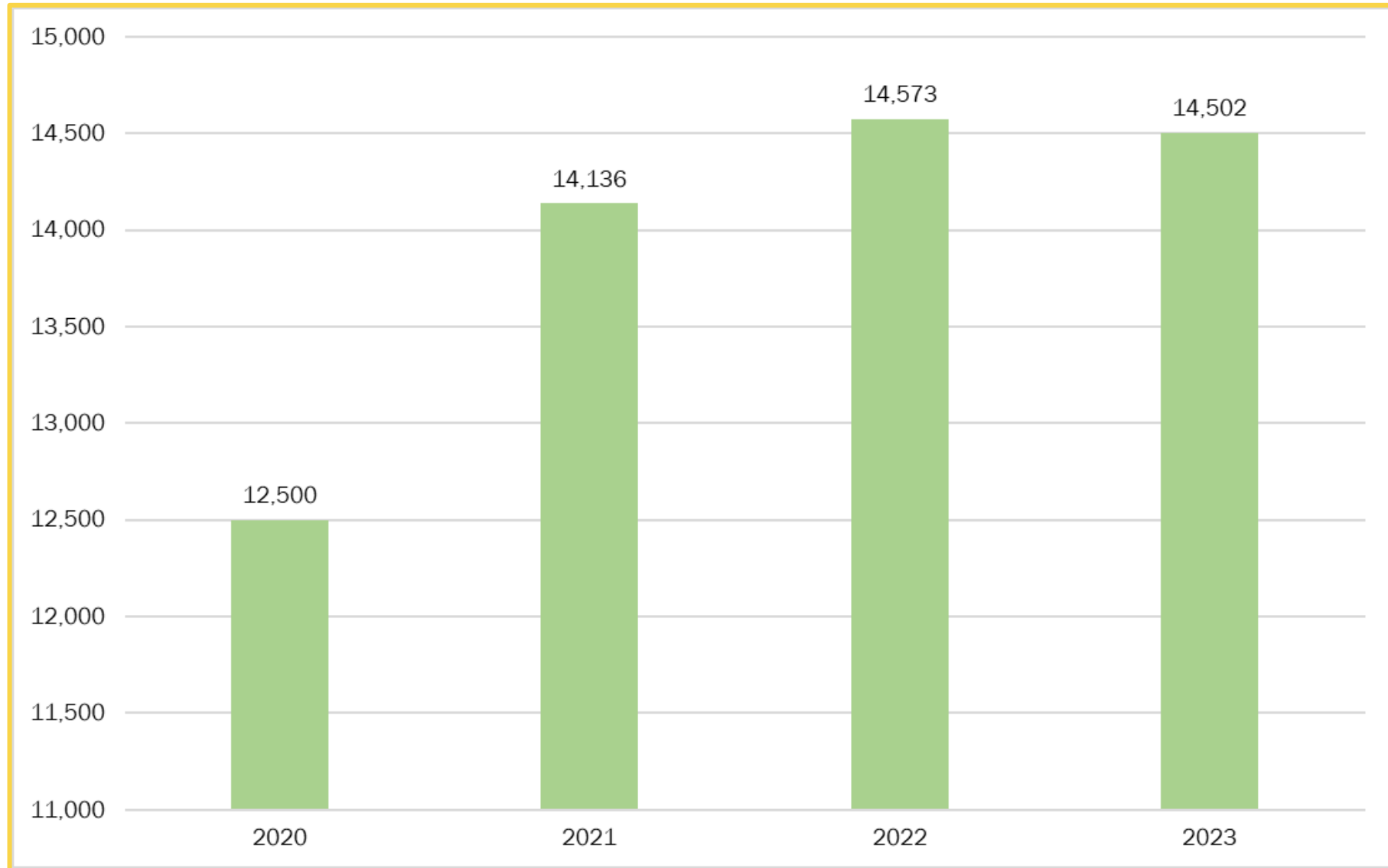
Accessory Dwelling Unit Permits by Year



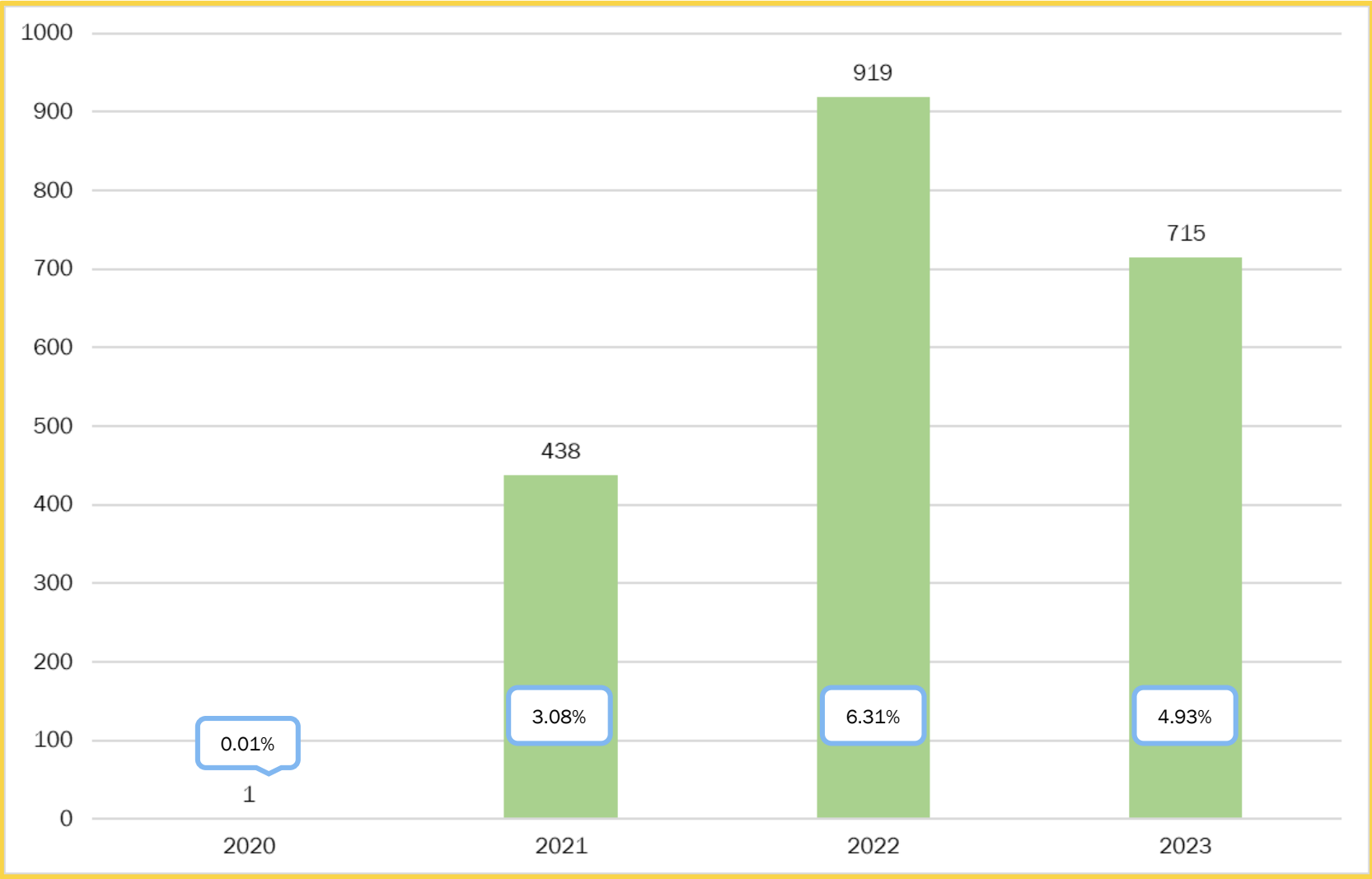
Building Permit Inspections Completed for 2023



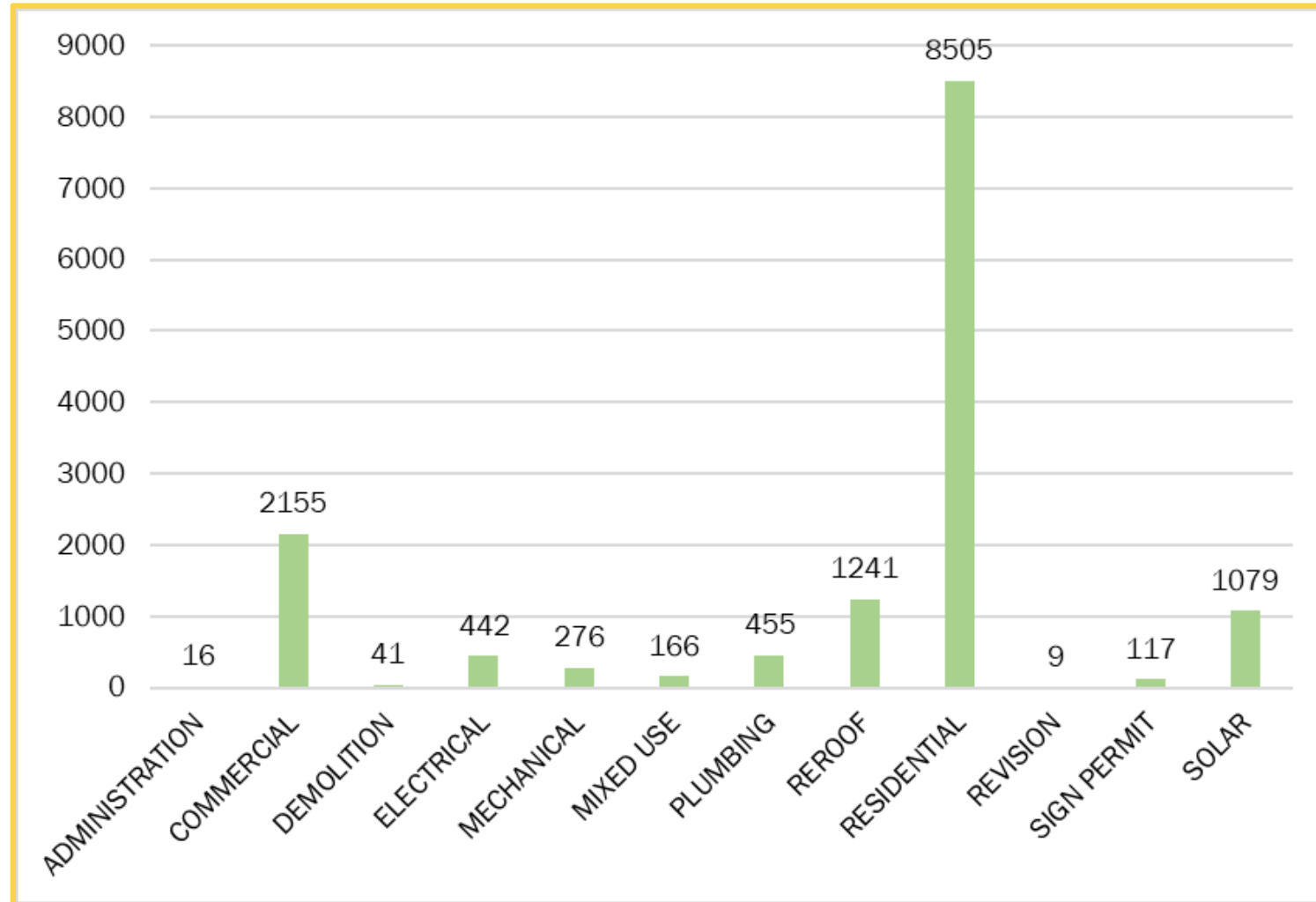
Building Permit Inspections Completed by Year



Virtual Building Permit Inspections Completed by Year



Building Permit Inspections Completed by Permit Type for 2023



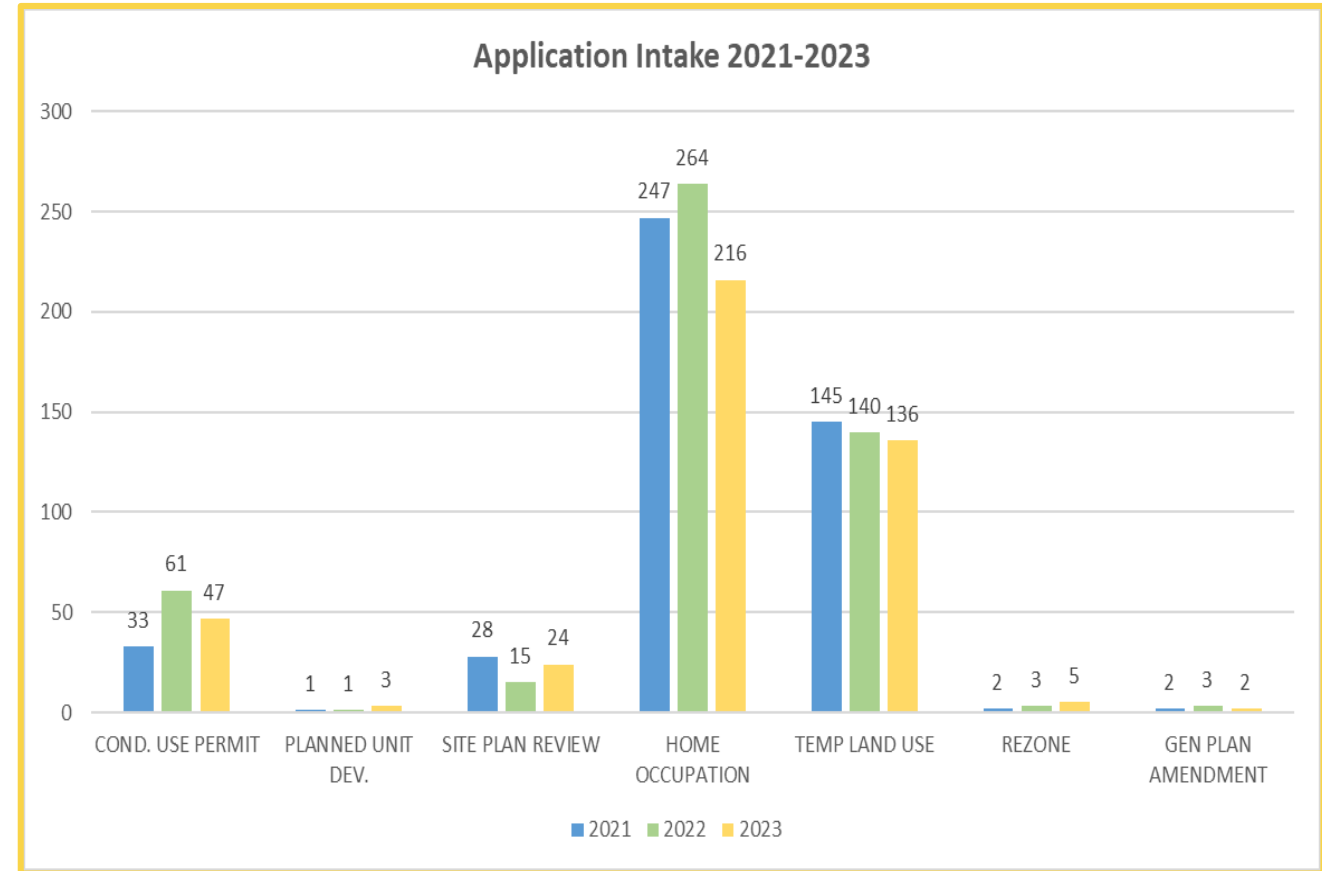


Other Services

- Current Planning
- Fire Prevention
- Developmental Engineering
- Code Enforcement
- Small Business Support

Current Planning Performance Measures by Year

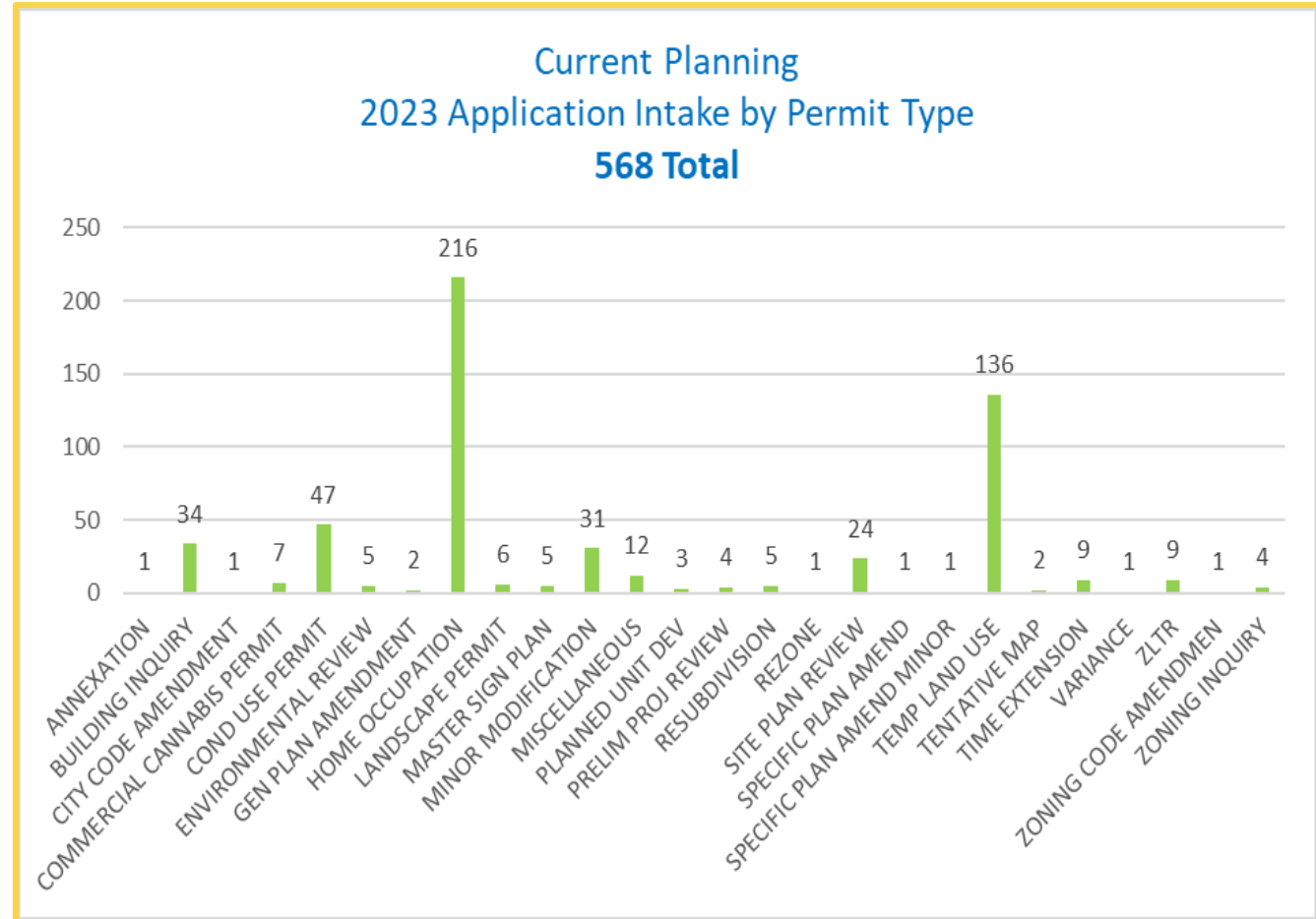
Performance Measure	2021	2022	2023
Number of discretionary and administrative permits processed	528	547	471
Number of building permit reviews conducted	1,527	1,666	2,251
Percent of building permit reviews processed within prescribed timeframes	91%	90%	93%
Average # days to Approval from Completeness for Site Plan Reviews	12	31	38



Current Planning Application Intake - 2023

Application Intake Highlights:

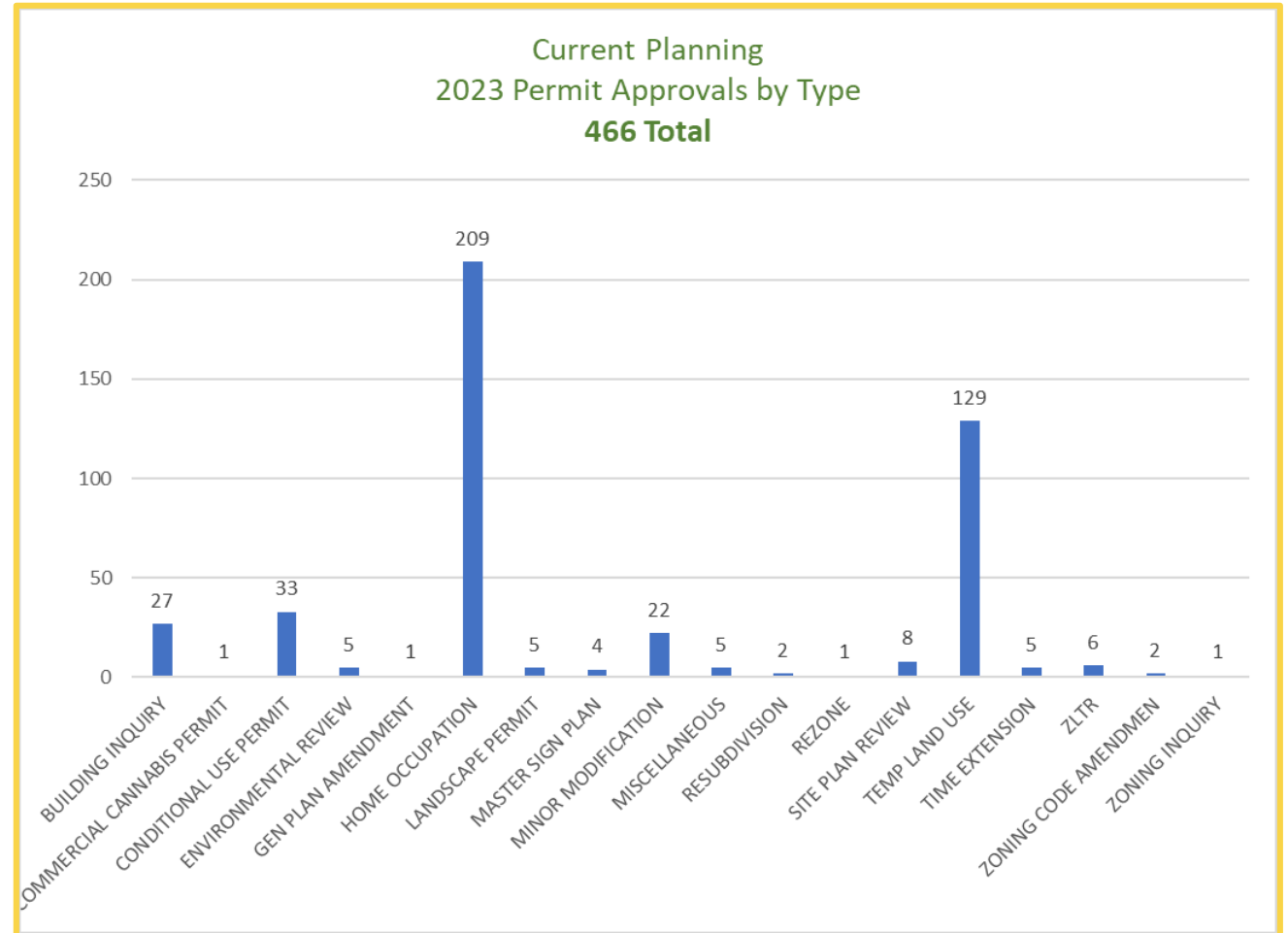
- 47 Conditional Use Permits Applications – This number includes 28 applications for Driveway Width Increases and 3 for Extended Stay Hotels
- 24 Site Plan Review Applications
- 3 Planned Unit Development Applications
- 5 Residential subdivision Applications



Current Planning Application Approvals - 2023

Approval of 466 applications, including:

- Vallarta Supermarket at 1050 N. Davis Road
- Recovery Center and Transitional Housing at 284 Calle Cebu
- 33 Conditional Use Permits (CUP's) – Including 4 for Extended Stay Hotels and 19 for Driveway Width Increases
- Zoning Code Amendment to Allow Marquee Signs at Private Schools
- General Plan Amendment, Rezone, and Conditional Use Permit for 2110 North Main Street
- The Expansion of an Equipment Sales and Services use at 1300 Abbott Street
- 8 Site Plan Review (SPR) Applications
- 2,250 BP Reviews processed - 2,084 on time
- Served 1,641 Customers at Permit Center Counter
- Processed 439 Admin and Discretionary Permits

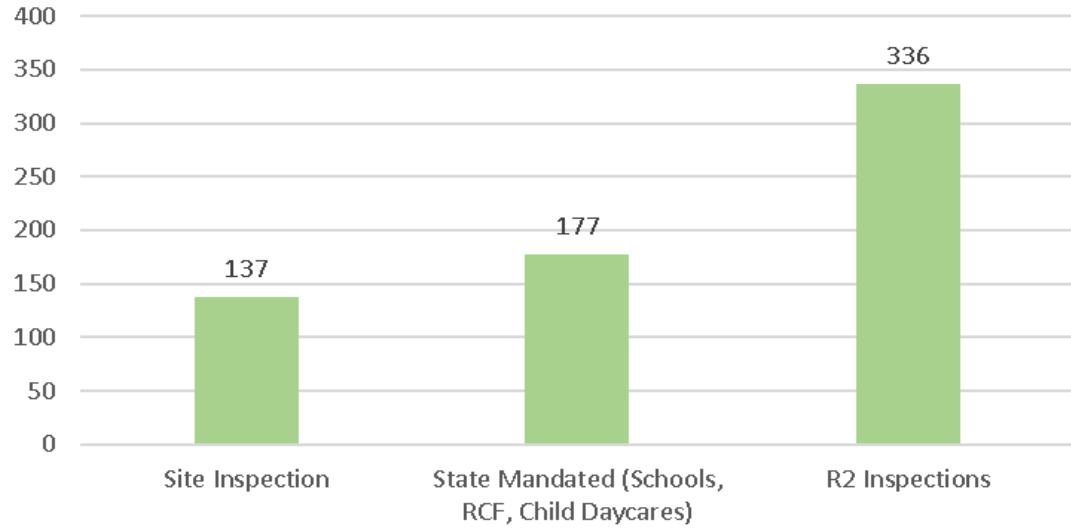


Fire Prevention Highlights - 2023

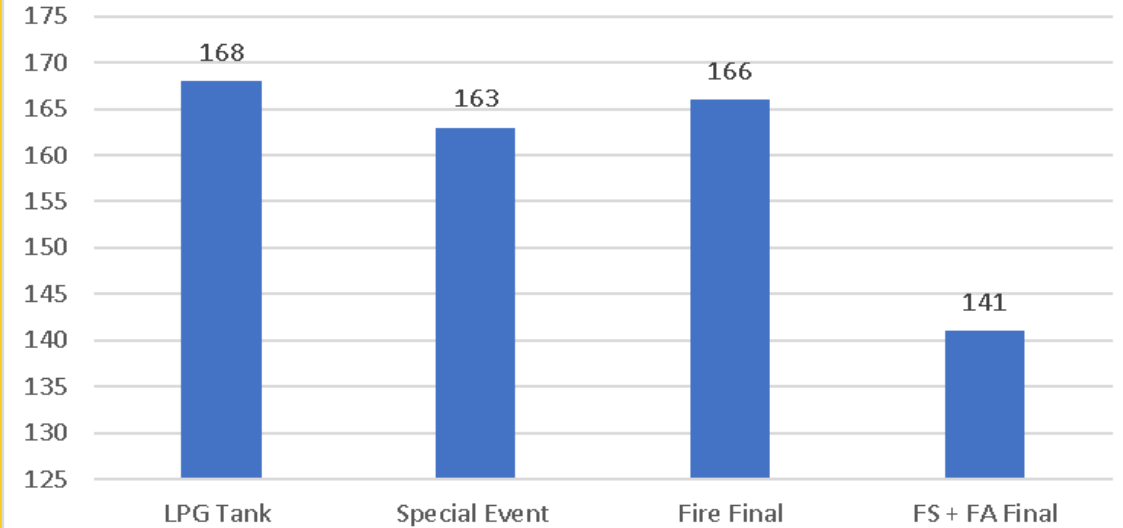
Division Highlights	Revenue Generated	
Inspections		
Number of Inspectors (Full Time & Part Time)	3	NA
Inspections Completed (CodeTRAK)	971	\$177,654.16
Inspections Completed (PermitTRAK)	895	\$163,749.20
TOTAL	1,866	\$341,403.36
Plan Check		
Reviews Completed	363	NA
Reviews Pending	4	NA
Administrative Functions		
Permits Applied	264	NA
Permits Issued	236	\$293,970.50
Phone Calls Received	1,685	NA
Individuals Served at the Counter	116	NA

Fire Inspections and Permits - 2023

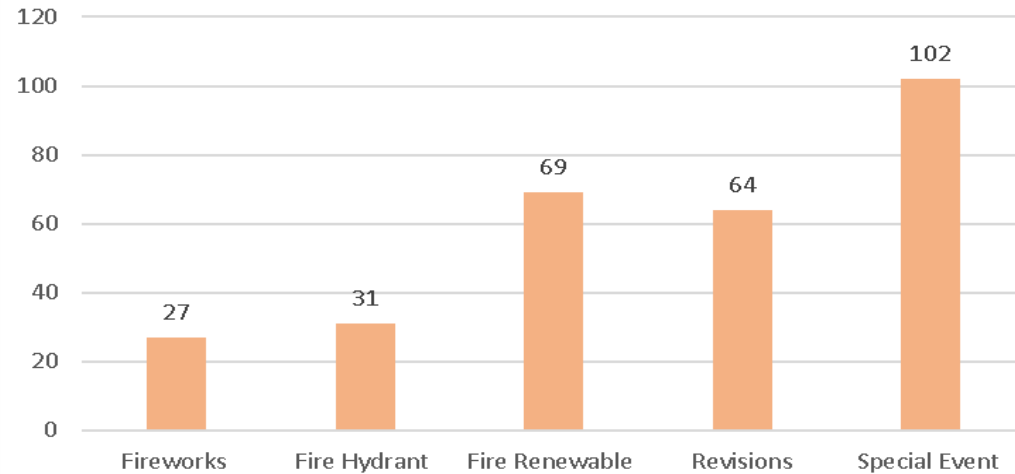
Most Conducted CodeTRAK Inspections



Most Requested PermitTRAK Inspections

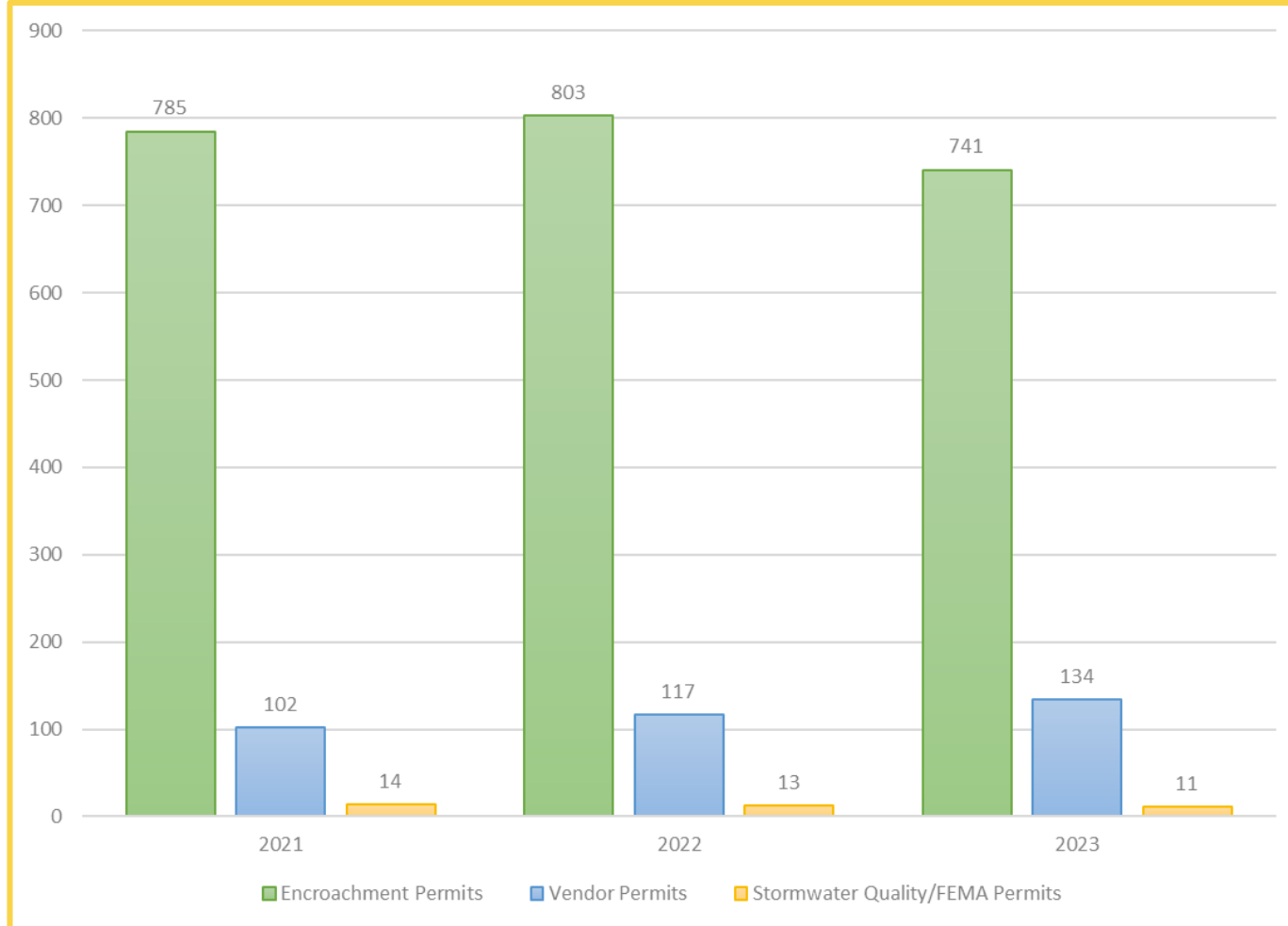


Most Common Permits Issued



Development Engineering - 2023

Permits Approved by Type



Staffing

Current:

- Assistant Engineer
- Junior Engineers (2)
- Construction Inspector
- Engineering Intern

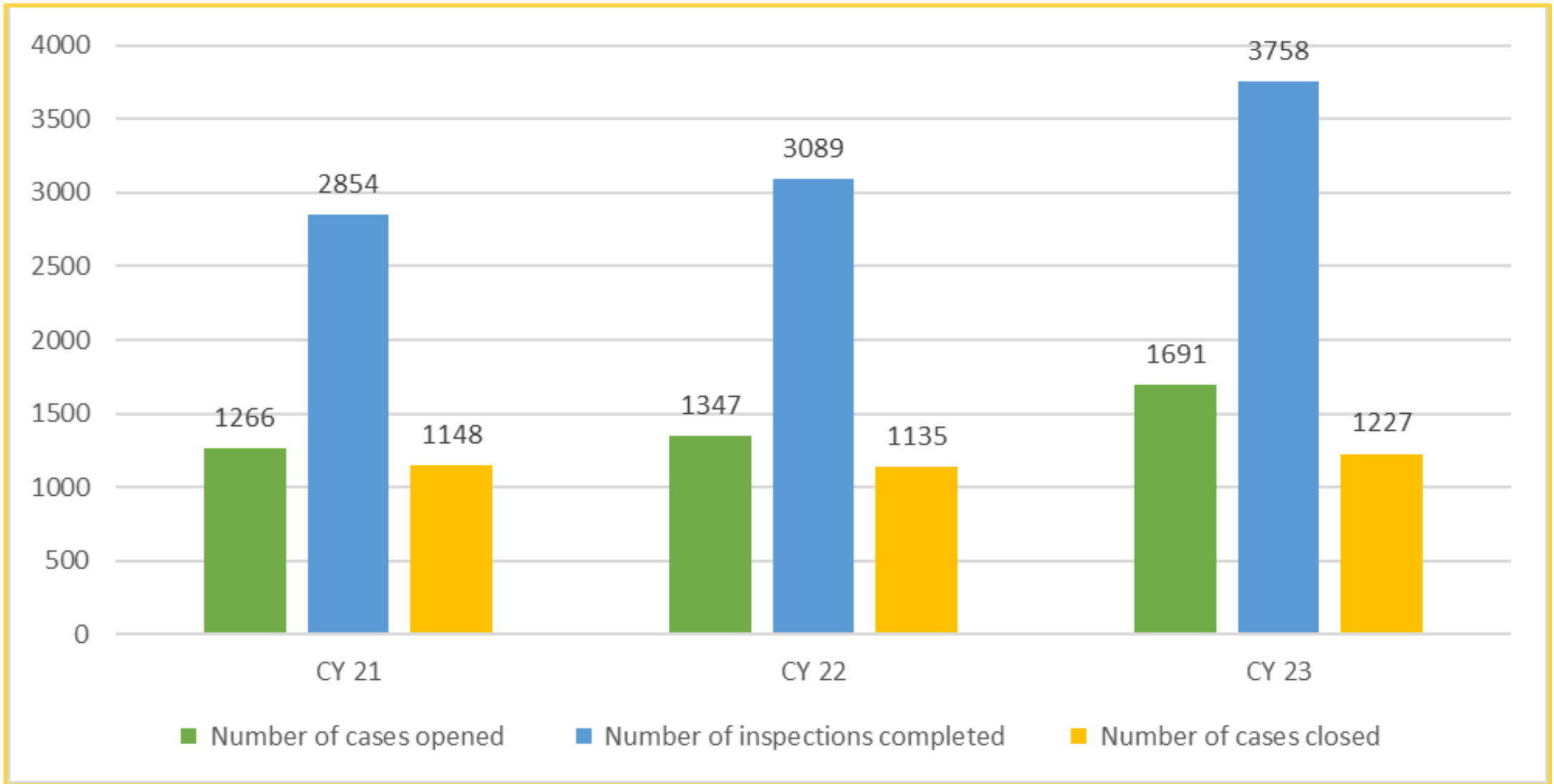
Vacant Positions:

- Senior Civil Engineer (1 Year Vacancy)

Recently Filled Positions:

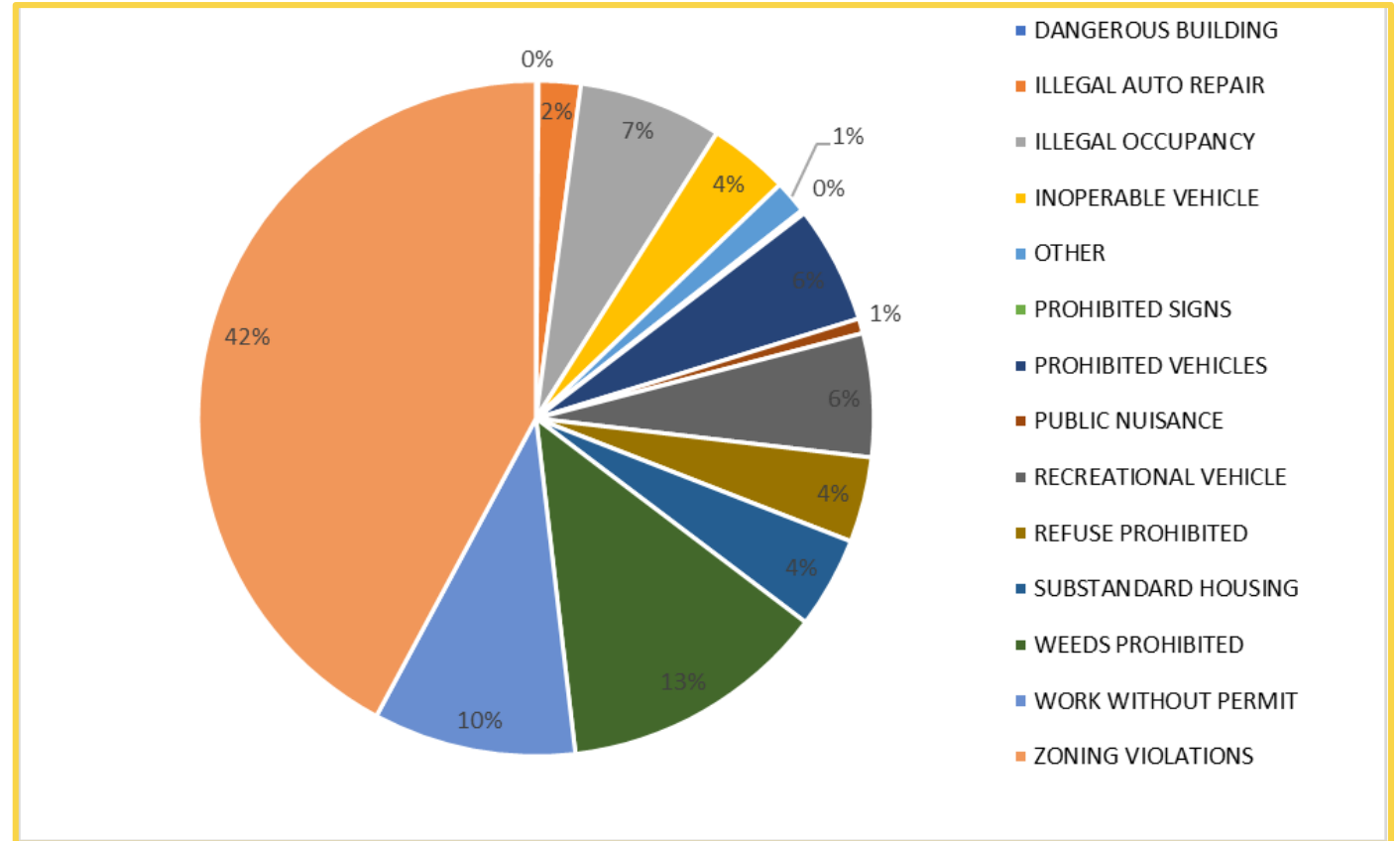
- Engineering Aide (Vendor Permit Support)

Code Enforcement Cases & Inspections by Year

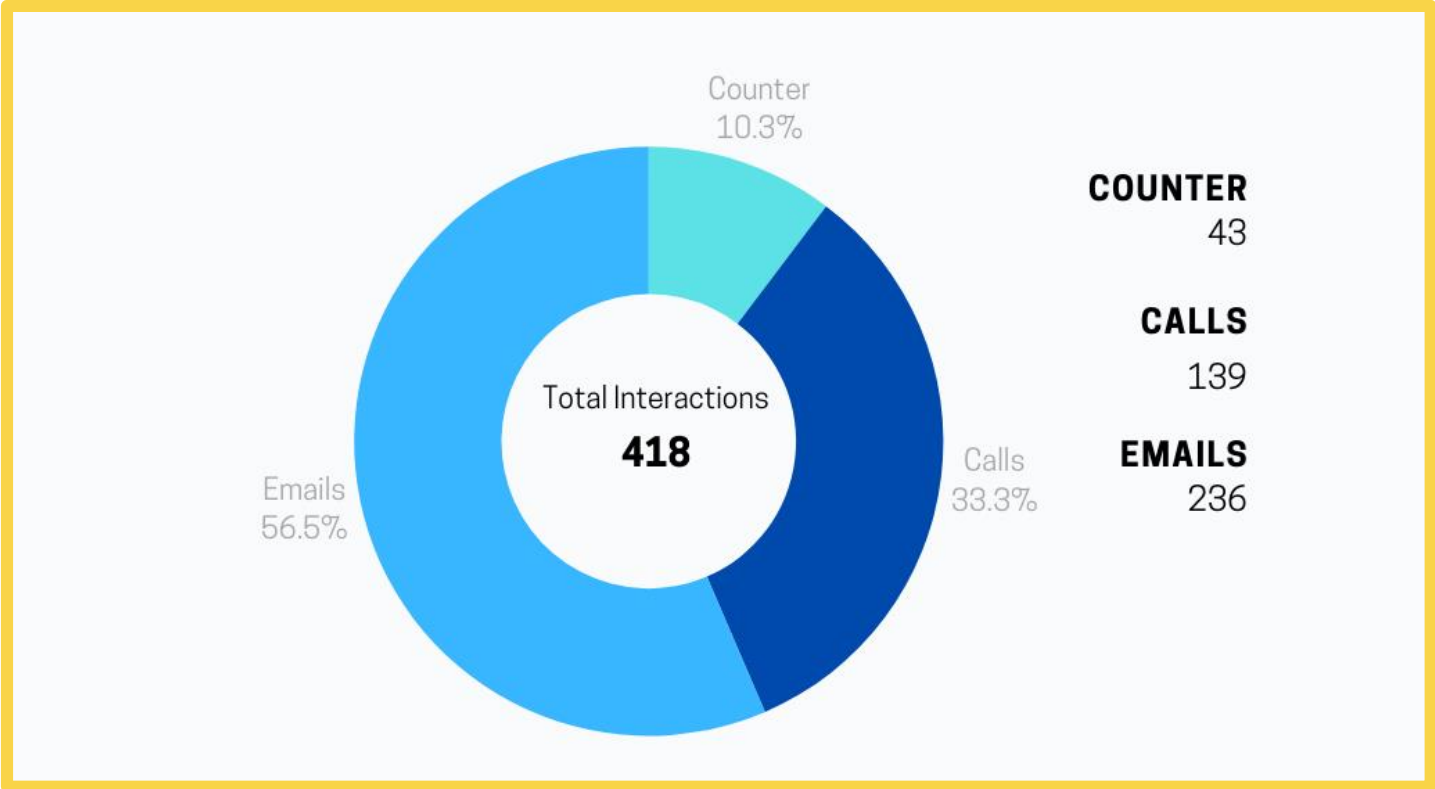


Code Enforcement Case Opened by Type - 2023

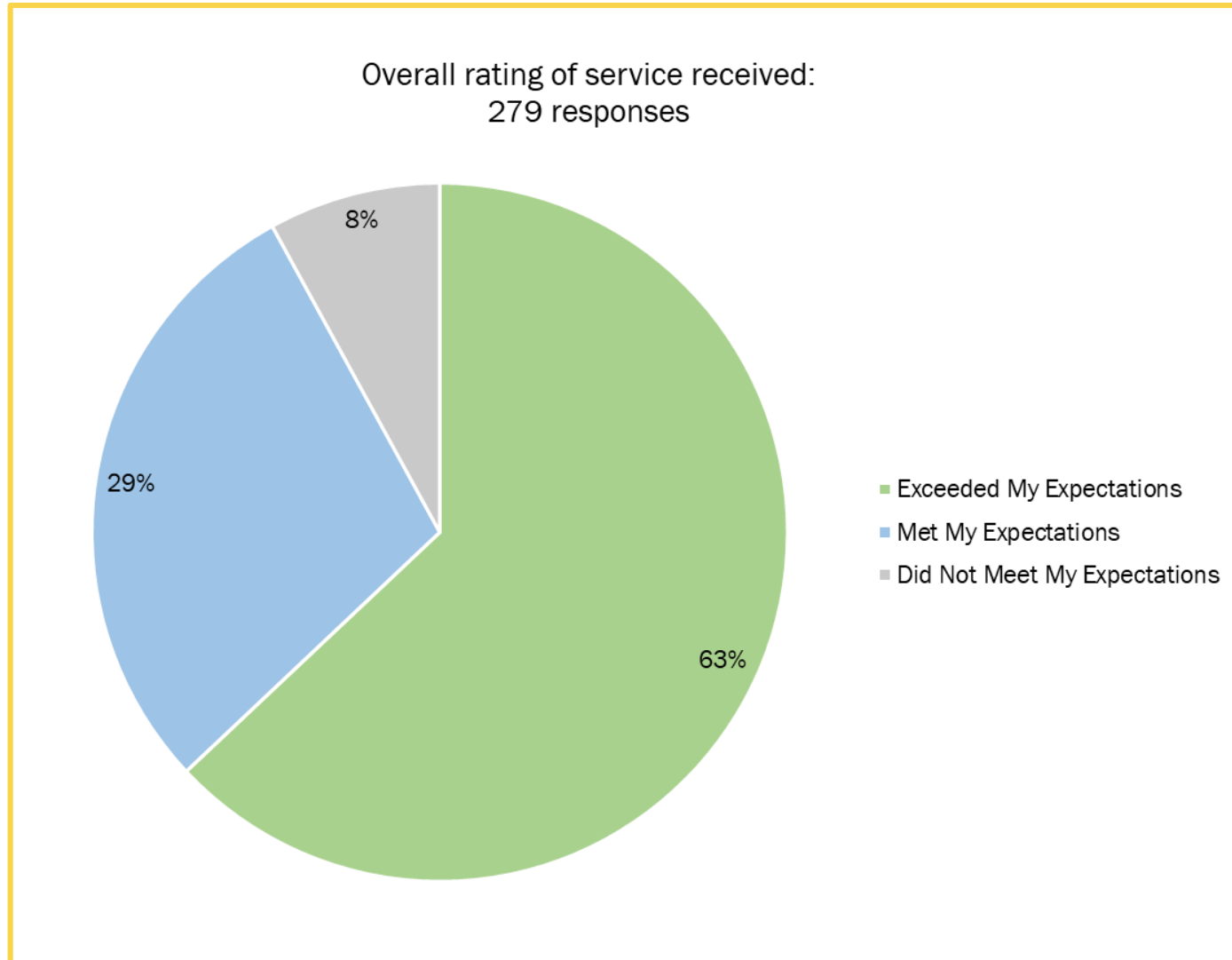
Type of Case	2021	2022	2023
DANGEROUS BUILDING	3	2	2
ILLEGAL AUTO REPAIR	16	34	34
ILLEGAL OCCUPANCY	139	120	116
INOPERABLE VEHICLE	82	86	65
OTHER	20	557	740
PROHIBITED VEHICLES	56	29	3
PUBLIC NUISANCE	60	71	95
RECREATIONAL VEHICLE	110	52	12
REFUSE PROHIBITED	47	91	100
SUBSTANDARD HOUSING	67	42	69
WEEDS PROHIBITED	86	80	74
WORK WITHOUT PERMIT	52	119	217
ZONING VIOLATIONS	528	64	164
Grand Total	1266	1347	1691



Small Business Support Services - 2023



Customer Feedback Survey - 2023



"Staff was just amazing and very helpful oh and very willing to help and teach how to complete documents."

"Very satisfied with the service I got very professional and answered all my questions."

"I had received great information that I didn't know was needed in this jurisdiction and very grateful."



English



Español