



ORDER FORM

CUSTOMER INFORMATION

Customer:	City of Salinas, CA	Address:	200 Lincoln Avenue
Contact Name:	Patricia M. Barajas, CMC		Salinas, CA 93901
Email Address:	patricib@ci.salinas.ca.us	ACH:	<input checked="" type="checkbox"/>
Phone:	(831) 758-7383	PO Required:	<input checked="" type="checkbox"/>

Catalis Representative: Ryan Apruzzese, ryan.apruzzese@catalisgov.com, (203) 490-0821

SUBSCRIPTION TERM

Subscription Start Date: 1/1/2024
 Subscription End Date: 6/30/2025
 Auto-Renewal: No

The Initial Term of the Subscription shall begin on the Subscription start date and will continue for 18 months. The Subscription may be extended for subsequent annual 12-month terms, any extension will require an Amendment signed by both Parties.

PRICING

1. Fee Summary

Software Subscription Fees for Year 1 Total: \$61,689.59

2. Software Subscription Fees

	Year 1
Request Management Enterprise Annual Subscription	
<i>The cost for the Initial Term of the Subscription has been pro-rated 18 months for the period of 1/1/2024 to 6/30/2025.</i>	\$61,689.59
Total Subscription Fees	\$61,689.59

- 2.1. Year 1 Software Subscription Fees shall be billed upon the Subscription Start Date.
- 2.2. Future Year Software Subscription Fees shall be billed annually in advance.

3. Additional Services

Future Professional Services, customizations, modifications, or integrations can be provided at a current year hourly services rate. Any additional work requested will require a Professional Services Work Order.



TERMS & CONDITIONS

The Agreement is dated effective and shall be considered binding upon execution ("Effective Date") by and between Customer and Licensor.

The Agreement incorporates by reference the following, in order of precedence:

This Order Form

The Master Software Subscription and Services Agreement

<https://catalisgov.com/software-as-a-service-saas-terms-and-conditions/>

Exhibit A: Software Description and Scope of Use

General Notes:

- Capitalized terms used herein but not defined in this Order Form have the meanings given to them in the Master Software Subscription and Services Agreement.
- Customer and Catalis agree to keep all aspects of this agreement confidential to the extent permitted by law.
- Pricing and/or terms are subject to change if the Order Form is not signed within sixty (60) days of the Order Form date.
- Invoices are due within thirty (30) days of the date of the invoice.

ACCEPTANCE

By signing below, I represent that I am validly authorized to enter into this Order Form and related Agreement and accept their terms and conditions.

Effective Date:

City of Salinas

By: _____

Name: _____

Title: _____

Date: _____

Catalis Public Works & Citizen Engagement:

By: _____

Name: _____

Title: _____

Date: _____



EXHIBIT A: SOFTWARE DESCRIPTION AND SCOPE OF USE

This Exhibit provides a description of the Software Services being offered; however, it is understood that detailed Functional Specifications will also be available in separate Documentation provided for guidance on product functionality and usage.

Request Management Enterprise

- Citizen Tools:

- Multi-channel civic engagement**
- Resident Self-help portal**
- Branded App**
- Citizen Dashboards**
- Notices**
- Surveys**
- Staff Tools**
- Call Center Screen**
- Customizable Request Views**
- Automation**
- Reporting**
- Enterprise Request Management Mobile**
- GIS data Integration**