Artificial Intelligence Technology Update

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1/27/2026

City Council Presentation

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Agenda

- AI Objectives

- Strategy & Current Initiatives

- AI Implementation Pilots

- Next Steps

- Future AI Opportunities

AI Objectives

INFORMED & ENGAGED COMMUNITY

Leverage technology to inform and engage with our community to foster collaboration and trust.

PURPOSEFUL TOOLS

Implement meaningful solutions built to meet the needs of our community and create organizational efficiencies.

INCLUSIVE ACCESS

Promote solutions and partnerships that provide access to information across the digital landscape.

Strategy & Current Initiatives
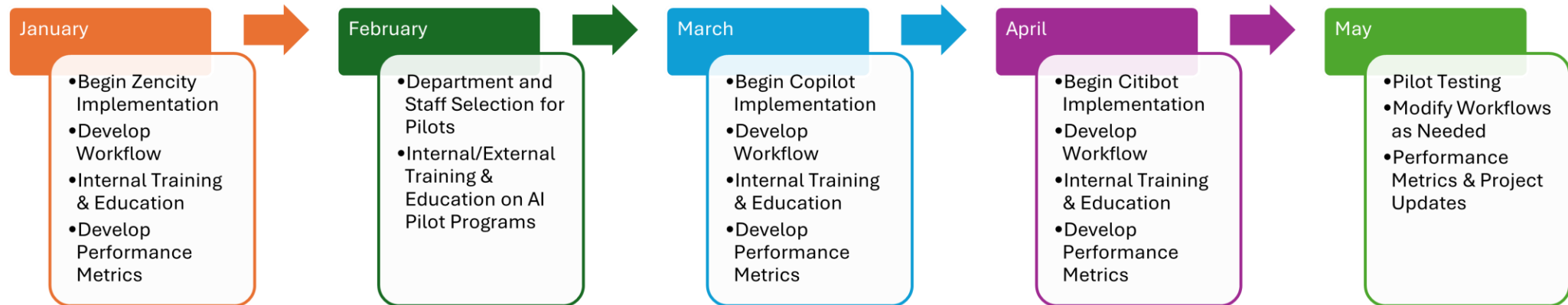

Zencity — Social Media Management

Citibot — Chatbot and Web Services

Microsoft Copilot — Integrated Productivity Tools

AI Implementation Pilots - 2026

January
- Begin Zencity Implementation
- Develop Workflow
- Internal Training & Education
- Develop Performance Metrics

February
- Department and Staff Selection for Pilots
- Internal/External Training & Education on AI Pilot Programs

March
- Begin Copilot Implementation
- Develop Workflow
- Internal Training & Education
- Develop Performance Metrics

April
- Begin Citibot Implementation
- Develop Workflow
- Internal Training & Education
- Develop Performance Metrics

May
- Pilot Testing
- Modify Workflows as Needed
- Performance Metrics & Project Updates

Next Steps

- **Zencity Implementation**
- **Pilot Testing (Citibot & Copilot)**
- **Staff Education & Training**
- **Performance Metrics & Project Updates**

Future AI Opportunities

- Streamline Requests for Service

- Live Meeting Translations

- Data Analysis, Reporting, and Forecasting

- Connected Mobility Infrastructure

- Report Writing Automation

Questions