DATE: JANUARY 23, 2024

DEPARTMENT: FINANCE – INFORMATION TECHNOLOGY

FROM: SELINA ANDREWS, ASSISTANT FINANCE DIRECTOR

PATRICIA M. BARAJAS, CITY CLERK/INTERIM IT MANAGER

BY: SALLY CRUZ, MANAGEMENT ANALYST

TITLE: MERAKI ENTERPRISE LICENSE AND SUPPORT RENEWAL

RECOMMENDED MOTION:

A motion to approve a resolution authorizing the Interim City Manager to renew the Meraki Enterprise License and Support from Cadence Team, Inc. for one year in an amount not to exceed \$59,952.98.

EXECUTIVE SUMMARY:

Meraki is a cloud-based network management platform and support services are essential to maintaining the City's integrated network switches, security cameras, wi-fi access points, and device management. Services provided by Meraki include technical/troubleshooting support, operating system and security patches, and extensive knowledgebase resources for Information Technology staff.

BACKGROUND:

The City of Salinas maintains a network infrastructure consisting of network switches, security cameras, Wi-Fi access points, and incorporates a device management system for devices. To ensure operations, uptime, regular maintenance, and support, the City contracts with Meraki. The Meraki platform provides a streamlined process to configure, manage, and monitor switches, cameras, and mobile devices city-wide, which are essential to the City's operations while also protecting the network environment from security threats.

CEQA CONSIDERATION:

Not a Project. The City of Salinas has determined that the proposed action is not a project as defined by the California Environmental Quality Act (CEQA) (CEQA Guidelines Section 15378).

STRATEGIC PLAN INITIATIVE:

This request supports City Council's Strategic Goal of Effective and Culturally Responsive Government by ensuring that the information systems can support City programs, projects, and services.

DEPARTMENTAL COORDINATION:

This report was coordinated with Information Technology and Administration.

FISCAL AND SUSTAINABILITY IMPACT:

Funding for this renewal is available and appropriated in 1000.20.2033.

ATTACHMENTS:

Resolution

Cadence Team, Inc. Quote