



Patron Account Types

Proposed Updates and Changes



What are patron account types?

- How our residents access the public library
- Allows the library to provide appropriate access to our materials
- The most significant aspect of a public library's operations

Current patron account types

- Currently **nine** patron account types
- **Internet** and **Smart Card** are not currently in use

New patron account types

- Three distinct categories of account
 - Full Access
 - Limited Access
 - Institutional
- Aim to reduce barriers

Full Access Accounts

- Full access to the collection
- No limits on checkouts or holds
- Adult, Youth, and Homebound variations

Limited Access Accounts

Limited Access

- 13+ with no parental approval
- Two (2) item checkout limit
- Full access to digital collection and technology

Digital Access

- 13+ with no parental approval
- No ID required
- No access to the physical collection
- Full access to digital collection and technology

Institutional Accounts

- Replaces Teacher accounts
- Broader reach to institutions who serve our community
- Institution is responsible for items loaned, not the individual

Conclusion

- Reducing account types from **nine** to **six**
- Introducing a card type that does not require ID
- Instituting a card type that allows residents under 18 to get a card without parental approval

Q&A