## **INNOVATION TEAM**

**Mission Statement:** The Innovation Team supports the goal of Effective and Sustainable Government through innovative practices and a culture of data-driven decision making.

**City Council Strategic Goal:** The Innovation Team supports the City's Strategic Plan goal of Operational Efficiencies: To improve the City's operational efficiency, reduce expenditures, and make necessary investments in order to have long-term savings.

## Values/Guiding Principles

Transparency	<ul> <li>→ Clearly communicate publicly and explicitly to all stakeholders exactly how decisions are made</li> <li>→ Open door policy during all learning and decision-making processes</li> </ul>
Equity	<ul> <li>→ Multiple opportunities for broader community to participate in decision making process</li> <li>→ Removal of barriers to participation</li> <li>→ Distribution of resources</li> </ul>
Efficiency and Effectiveness	<ul> <li>→ Strategic use of resources to maximize outcomes in a timely manner</li> <li>→ Sustainability: Resources are allocated effectively so fiscal solvency and sustainability are achieved.</li> </ul>
Collaboration	<ul> <li>→ Establishing real partnerships between the City, community and agency stakeholders.</li> <li>→ Provide customer service with dignity and respect and fostering civic engagement</li> </ul>
Innovation	→ A systemic and deliberate application of information, imagination and initiative in deriving greater or different values from resources, and includes all processes by which new ideas are generated and converted into useful products.

## **Goals/Objectives**

- 1. Achieve What Works Cities Certification
- 2. Establish and implement Performance Management best practices (Measure, Evaluate and Improve)
- 3. Establish a data-driven, decision making culture

## **Actions**

- 1. Achieve sustainable IT Infrastructure and Service
- a. Complete IT needs Assessment and Roadmap